



Coaching for Emotional Intelligence: The Secret to Developing the Star Potential in Your Employees

Bob Wall

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Performance is just one part of an employee's overall development as a professional and as a leader. This crucial development depends on the employee's emotional intelligence and the ability of the manager to encourage and increase it. Coaching for Emotional Intelligence provides a carefully planned strategy to help managers address the issues that make coaching for EI more challenging than coaching for performance alone. Key features: Coaching too often focuses entirely on job performance. While important, performance coaching does not do very much to develop exceptional talent or nurture overall growth. This book gives managers the tools to help employees make the leap from solid performer to superstar. Demonstrates how managers can leverage and develop such factors as personality traits, communication styles, and personal behaviours. Clear, accessible, and practical approach to an often elusive subject.



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