



The Operations Manager's Toolbox: Using the Best Project Management Techniques to Improve Processes and Maximize Efficiency (FT Press Operations Management)

Randal Wilson

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Operations managers: use project management (PM) tools and techniques to supercharge efficiency, free up resources, eliminate unnecessary meetings, and get more done faster! Long-time operations manager and PMP-certified project manager Randal Wilson shows how to apply PM to complete the crucial "smaller" tasks that can help your organization quickly achieve sizable performance improvements. Wilson guides you in utilizing PM-style processes, structure, communication techniques, and tools throughout operations, wherever they make sense and drive value. You'll learn how to plan, implement, and measure the success of high-impact changes, and organize key tasks so they actually get done. Wilson introduces specific PM-based techniques for eliminating waste in engineering, manufacturing, distribution, and inventory control, plus a full chapter of insights for improving virtually any supply chain. He shows how to use PM to improve the way you manage teams, schedules, budgets, and other resources, and helps you systematically predict, plan for, and mitigate operational risks. Using PM, you'll learn how to improve cooperation with other managers within operations, in other lines of business, and with senior executives. You'll discover better ways to "design in" efficiency right from the start, and learn how to choose and use tools that make you even more effective over time. *The Operations Manager's Toolbox* will be an invaluable resource for every current operations manager, everyone moving into operations, and every project manager seeking to apply their skills in new venues.

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